

Residents' Bill of Rights

This document is a summary of your rights under state and federal law and regulation.

As a resident of this facility, you or your authorized representative have the right:

- 1.) To exercise your rights as a citizen of the U.S. free from interference, coercion, discrimination, or reprisal from the facility.
- 2.) To be fully informed at all times of services available in the facility, their cost and whether they are covered or not by Medicaid, or Medicare.
- 3.) To be fully informed by a physician of your medical condition; to participate in the planning of your medical treatment; and to refuse to participate in experimental research. To exercise decision-making rights in all aspects of your health care including placement and treatment issues such as medication, special diets, or other medical regimens. To have you authorized representative notified in a prompt manner of any significant accident, unexplained absence, or significant change in your health status.
- 4.) To be free from verbal, sexual, physical or mental abuse, corporal punishment, neglect, involuntary seclusion, or financial exploitation and free from all unauthorized physical or chemical restraints.
- 5.) To privacy in accommodations, medical treatment, personal care, visits and to privacy in your room by all.
- 6.) To have your personal and clinical records treated confidentially.
- 7.) To reside and receive reasonable services of your needs and preferences and notice of room or roommate change.
- 8.) To manage your own funds, or to have the facility hold, safeguard and account for your personal funds.
- 9.) To organize, maintain and participate in a resident or family council meeting.
- 10.) To meet with and participate in activities of social, religious, and community groups.
- 11.) To not be required to perform services for facilities.
- 12.) To receive or not receive visits by family or friends, to send and receive mail and have private access to a telephone.
- 13.) To retain and use your personal clothing and possessions as space and rights of other residents permit; to have reasonable safeguards for keeping your personal belongings.
- 14.) To have all losses or thefts promptly investigated.

- 15.) To be assured privacy for visits by spouse; and to be permitted to share room with spouse if he/she is a resident.
- 16.) To self-administer drugs, unless the facility's interdisciplinary team has determined that this practice is unsafe for you.
- 17.) To examine the results of the most recent state or federal inspection of the facility.
- 18.) To file a complaint with the Montana Department of Health and Environment Sciences.
- 19.) To voice complaints or recommend changes in policies and services for yourself to resident council, facility staff and/or outside representatives.
- 20.) To be transferred or discharged against your wishes only for specified reasons provided by law; to be given at least 30 days written notice of discharge; and to be informed of your appeal and readmission rights.
- 21.) To receive a copy of the notice of Medicaid beneficiary rights and spousal rights developed by the State of Montana.

*Copied from the Montana Health Care Association. Maintained by the Senior Helpline